



**Millennial Vision, Inc.**

# Enterprise Content Management Solutions



**Laserfiche®** Solution Provider

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# Experts in Enterprise Content Management

We provide Enterprise Content Management (ECM) solutions to credit unions, community banks, municipalities, educational institutions, and other companies throughout the country. Our ECM solutions eliminate the need for paper documents through the use of forms, workflows, and business processes, empowering you with the tools to streamline operations, reduce security risks, decrease overhead, and ultimately improve your bottom line.

As a solution provider of Laserfiche, a world-class Enterprise Content Management System, we add our own integrations—plus decades of expertise—to give you a scalable system tailored to fit your organization's unique needs.

## Your Content. Our Commitment.

Your organization runs on documents, but managing those documents and associated processes shouldn't get in the way of accomplishing your digital transformation goals. Our technology-powered approach to managing content allows you to increase operational efficiency and improve the customer experience.

We understand the value and sensitive nature of your data, and we promise to provide you with the ECM solutions and expertise you need to manage and protect your information assets more efficiently and cost-effectively.

Our solutions allow you to place the right content—whether paper or electronic, audio or video, photograph or email—into the right hands at the right time and as efficiently as possible. By implementing MVi's and Laserfiche's industry-leading technology suite, we provide clarity in the decision-making process in order to make your organization more successful.

## Discover the MVi Difference

Since 1997, our team of ECM experts has helped organizations across the country and abroad to overcome content-related challenges, pursue opportunities, and reach their true technology potential. We empower our partners to take control of their electronic information, as we work in tandem with your team to utilize, store, retrieve, streamline, and secure your data effortlessly.

We also understand that providing you with the right technology solution is only one part of the partnership equation. We value long-lasting business relationships and take pride in being integral to your organization's ongoing success. We'll work with your team every step of the way to ensure seamless technology integration and provide ongoing, customized support and training to help your team get the most out of their tools.

“ We wanted an Enterprise Content Management solution that would improve efficiencies using workflow and business management processes. MVi's expertise and experience with the Laserfiche program has helped us achieve not just imaging but efficiency.”

### Paul Partida

Director of Enterprise Architecture & Software Development  
First Entertainment Credit Union, Hollywood, CA  
\$2.1 Billion Assets











# Data Management in the Digital Age

Your digital information is vital to your organization's success. As communication channels and reliance on electronic data increase, the storage, security, and retrieval of that information becomes more complex. Lost, misplaced, compromised, or otherwise inaccessible data can be detrimental to your operations and your customers' experience.

## Our ECM solutions allow you to:

- Improve compliance
- Reduce operating expenses
- Create paperless processes
- Search information quickly
- Reduce paper and storage costs
- Enhance customer service and retention
- Increase efficiencies and optimize human resources
- Provide customers with self-service, 24/7 access
- Protect and enhance security of critical data assets
- Improve disaster recovery and business continuity
- Transmit data easily and securely among users
- Increase efficiency by automating document-driven processes

# Our Solutions

Today, you can't do business without document management. Our industry-leading ECM solutions are robust, flexible, and secure so you can spend your time managing your organization instead of your documents.

## Enterprise Content Management & Capture Solutions

### Document Imaging

Digitally scan all of your paper documents and index and store them into a single secure imaging repository.

### Document Management

Organize, store, retrieve, and secure your information effortlessly by capturing all of your documents and electronic files into a single imaging repository.

### Enterprise Content Management

Transform all of your business processes by incorporating advanced ECM functionality via workflows, Laserfiche Forms and automated business processes.

### Records Management

Laserfiche provides a DoD 5015.2-certified secure records management solution that allows you to create life cycles for your documents and automatically track and maintain them through their digital life. MVI also provides integration with your core systems to seamlessly automate these processes.





## Industries Served

### Financial Institutions, Credit Unions, and Banks

MVi provides key integrations with most core systems that allow you to streamline and automate most document processes, from creation to capturing digital signatures to verifying and reviewing them prior to automatically storing them in a secure repository.

We provide complete end-to-end solutions from the teller line, to lending, to back-office operations, and finally to life-cycle storage in a secure repository.

Our professional service experts help your institution maximize your ECM investment by consulting with staff to help create forms processes, automate workflows, and digitally transform your key business processes.

### Government Sectors, Local Cities and Towns, and State and Federal Organizations

MVi provides the government sector with industry-leading ECM solutions that meet the toughest DoD 5015.2 Electronic Records Management Certification requirements.

Laserfiche is a leader in the government sector and provides solutions that help automate departmental processes from service applications to back-office functions such as order and acquisition, A/P and A/R functions.

Finally, we provide a way for our customers to actively engage their citizenry in a secure and highly efficient digital process.

### Education

MVi and Laserfiche provide award-winning solutions to the education industry by transforming inefficient paper processes into a true digital delivery solution process.

Streamlining student applications, automating back-office processes, and providing web-based documents and processes are just some of the things we provide to help your institution achieve true digital resilience.

### General Business

We empower our business customers by transforming clumsy, inefficient paper processes across all departments into a true electronic content management digital environment

Our customers find success in areas such as order entry, A/P and A/R processes, as well as digitally reviewing and approving digital document processes across their entire operation.

# Product Integrations



## Document Capture System (DCS) & eSignatures

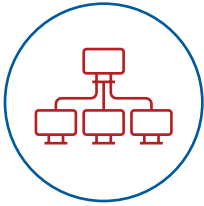
Digitally capture documents, add signatures and other annotations, and automatically store files in a secure data repository to improve customer convenience and save time and space.

- Print any Windows or Unix PCL documents, such as signature cards, loan documents, or any other documents directly to the repository. Easily apply digital signatures to any document in the repository.
- Place signature boxes throughout a document with the click of a mouse.
- Save documents with embedded customer signatures directly into the imaging repository.
- Create document layouts that can be formatted and saved so that the same entry fields can be used over again.
- Quickly print or email signed copies of customer documents.
- Reduce paper transaction costs and improve operational productivity and document accuracy.
- Enable remote signing capability between branches.
- Get instant access to stored documents by account number or document type.

### eSignatures

Capture digital signatures on loan documents, receipts, deposit slips, and more with electronic signature pads or via our remote signature integrations with DocuSign or MVI's eDCS program. Documents can also be set up for multiple signers in an email workflow process. Once eDocuments are signed they can be moved via workflow rules for a QA review.





## MARS – MVi Archive & Retrieval System

Seamlessly capture, convert, and archive application-generated content—including invoices, reports, forms, statements, and more—directly into the Laserfiche repository.

- Run multiple projects simultaneously with a scalable archive retrieval system that accelerates processing.
- Apply graphical overlays to enhance the look and feel of documents.
- Accept reports from multiple sources for storage in the Laserfiche repository.
- Process multiple documents and accurately index archived documents with pattern-matching technology.



## RCS – Receipt Capture System

Digitally capture receipts, signatures, deposited checks, IDs, deposit slips, and more from your core data processing system. Compatible with most core data processing systems, RCS works across LAN and WAN environments to reduce paper transaction costs and facilitate searches for archived receipts. Touchless receipts allow you to send a text message that lets customers acknowledge and sign for cashback transactions.

- Auto index-captured receipts are accessible by account number, teller ID, and date.
- Automatically generate emailed and printed receipts, or you can select “no receipt” at the time of transaction.
- Improve customer verification with touchless receipts for call centers, drive-throughs, or in-branch transactions.
- Add additional documents to the receipt, such as loan coupons, deposit slips, photo IDs, or other notes.
- Reduce fraudulent transactions and improve security with eSignatures, biometric fingerprint, and photo ID capture.
- Reduce paper printing, spend less time at the teller line, and improve the customer experience.
- Complete integration with MVi’s Check 21 Teller Capture, scanning deposited checks at the time of transaction.



## MVi Marketing Module Display on Color Signature Pads

Capture electronic signatures while also capturing the attention of your customers with a high-resolution signature pad that ensures security and compliance, while delivering personalized, targeted marketing messages.

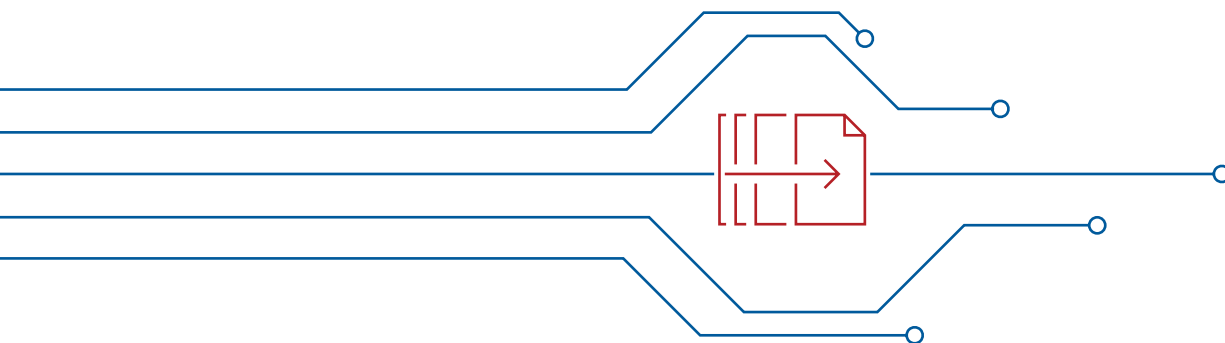
- Show promotions and collect digital signatures on a beautiful 5-inch color display.
- Ensure security with RSA/AES encryption.
- Marketing messages displayed on the pads can be segmented by department, such as loan departments and the teller line.



MVi's suite of products has increased our productivity and efficiency and has decreased our reliance on physical space for documents to which we rarely need to refer."

### David M. Green

1st Northern California Credit Union, Martinez, CA  
\$900 Million Assets







## Check 21 Solutions

Scan checks at the time of transaction with teller Check 21 or batch scan at end-of-day with Branch Capture, where you have the opportunity to re-key correct information and ensure proper processing for submission to the clearinghouse.

- Create images of checks that can be stored in your imaging system along with index files and MICR and check amount information.
- Generate teller reports to compare checks received against teller drawer totals.
- Automatic creation and transmission of the Image Cash Letter (ICL) file to the Federal Reserve or designated clearinghouse for processing.
- Reduce courier costs, float times, and fraud claims, while improving check lookup.
- Improve the customer experience with faster access to funds, better security, quicker inquiry capabilities, and less time waiting in the teller line.

### Check 21 Features

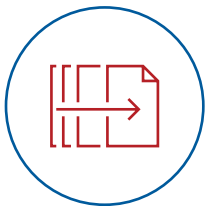
- **Check 21 Branch Capture:** Scan checks into a daily branch batch or combine into a single cash letter file that can be submitted to a clearinghouse, which also provides complete teller balancing reports.
- **Check 21 Teller Capture:** Scan checks at the time of deposit to be added to a daily batch. Integrates with MVi's Receipt Capture System to attach deposit items, generate receipts with signatures, and create individual teller balancing report. This process saves time at EOD by allowing check and deposit slips to be added, making research quicker and easier.
- **Check 21 Merchant Capture:** Give business customers the ability to scan and deposit checks remotely, via secure transmission.
- **Check 21 File Import:** Import received and cleared checks into the Laserfiche repository.
- **Check 21 Receive:** Produce files that update imaging repository and account balances against the core transaction processing system.
- **Check 21 Return:** Submit NSF items back to the clearinghouse and the institution of first deposit.
- **Check 21 IRD Reprint:** Print an Image Replacement Document (a legal copy of the original) to be returned to the original depositor once final NSF status has been completed.
- **Check 21 Advanced Fraud Early Warning System Integration:** Check for fraud in real time through MVi's Check 21 programs (requires AFS subscription).



## Hotkey – Photo ID Lookup

Scan and store customer photo IDs and other related account information, including joint owner and signature information that tellers can easily retrieve to verify customer identity at the time of a transaction.

- Ensure regulatory compliance and reduce fraudulent transactions.
- Provide fast verification of customer and account information to improve transaction efficiency.
- Customize lookups for other transactions and documents, including loans, statements, customer identification cards, and more.
- Easily scan photo IDs while customers are at the teller line.
- Access stored information by account number, and read driver license information from IDs using barcode readers for accurate data.

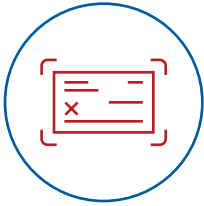


## MVi DocStream

Track individual documents and manage document completion with a customizable tracking tool that helps you streamline document packages and processes to help improve productivity.

- Set up and manage individual document packages according to document type.
- Add documents to existing packages with easy drag-and-drop import capability.
- Search and retrieve individual documents quickly and intuitively.
- View the process status of each package and document type through a single dashboard interface.
- Keep documents up to date with Laserfiche workflow integration.
- Manage document completion with built-in task lists.





## Laser Printing Checks & Forms

Customize and digitally capture checks before sending them to the printer. Select a check type, quickly obtain and include digital signatures, and view pre-printed check images for accuracy, reducing expenses and eliminating the need to stock multiple check formats.

- Choose any check type, including cashier's check, certified check, traveler's check, money order, A/P checks, and more.
- Eliminate the need for expensive customized embedded chips.
- Automatically identify and track each check number without the need to secure and reconcile traditional pre-printed stock checks.
- Quickly obtain and embed digital check signatures from customers.
- Automatically archive printed checks.
- Ability to create core- and user-generated loan coupons along with certificate renewal notices.



## eView – Customer Online Access

Give customers complete and secure access to their documents online, anytime of day or night, without the need to contact your business or interact with customer service representatives.

- Ensure compliance and safekeeping of document retrieval with a secure web interface.
- Specify which documents to make available to customers and fully customize settings, search criteria, page displays, and more.
- Give customers access to documents through familiar web-based navigations and convert documents to PDF format for easy viewing.
- Compatible with core data processing systems and third-party home and mobile banking platforms.
- Customize security settings to allow and restrict specific documents that can be viewed by customers.
- Provide your staff with quick access to documents over a local intranet connection.



# Millennial Vision, Inc.

Learn more about MVi's product offerings and professional services by visiting us online at **www.mviusa.com** or calling **(888) 684-6684**.

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